



LIFESTYLE REWARDS 2018

SALES INCENTIVE TRIP FAQs

QUALIFICATION & RSVP

How do I know whether I qualify for a Sales Incentive Trip in 2018?

Please see policy document found in [Jcloud/\[Region\]/\[Language\]](#) for details of how to qualify. You will also see an “RSVP” button next to the trip in [Reports/Distributor Reports/\[Trip Name\]](#) if you’ve qualified.

Once I’ve been notified that I’ve earned the trip, how do I RSVP and register? For Distributors in Asia Pacific & Africa or Greater China regions, please RSVP through your Country Manager or General Manager.

For Distributors in Europe & Middle East, Japan, Latin America & North America, please click the “RSVP” button next to the trip in [Reports/Distributor Reports/\[Trip Name\]](#), and follow the prompts. We ask that you provide as many answers to the registration questions as you can. It will help us provide a wonderful experience for you and your guest, should you bring one.

What is my deadline to RSVP? The deadline to confirm your attendance:

Asia Pacific & Africa: **Wednesday, 28 Feb. 2018**

Europe & Middle East and North America: **Saturday, 31 March 2018**

Greater China: **Saturday, 10 March 2018**

Japan: **Saturday, 31 March 2018**

Latin America: **Saturday, 31 March 2018**

What happens if I cannot attend? If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip is nontransferable and has no cash value.

What happens if I confirm that I am coming, and then need to cancel?

Jeunesse must receive notification of any cancellations for Asia Pacific & Africa and Greater China regions by 15 March 2018. Jeunesse must receive notifications of any cancellations for Europe & Middle East, Japan, Latin America and North America regions by 15 April 2018.

Any trip earners who cancel after these dates may still have portions of accommodations, amenities, gifts prizes and activities reported to the proper tax authority where required.

What happens if I do not confirm that I am coming, and I show up anyway?

We want to give you the pampering you deserve! In order to do that, we must know you are coming well in advance to arrange the proper accommodations for you. Unfortunately, we cannot guarantee accommodations for those who choose to attend without providing an RSVP by the dates listed above.

What if I want to bring an additional guest(s), but I only qualified for a trip for one?

While we encourage every member of our Jeunesse Family to work toward joining us on our Sales Incentive Trips, we can only grant you the specified trip(s) you earned through the promotion.

We do welcome additional guests within certain guidelines outlined in our [Policy document found in Jcloud/\[Region\]/\[Language\]](#). If you’d like to bring an additional guest within these guidelines, please let us know before the deadlines listed here, and according to the details outlined in the Policy document.

Asia Pacific & Africa: **28 Feb. 2018**

Europe & Middle East and North America: **31 March 2018**

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Latin America: **31 March 2018**

TRAVEL & FLIGHT DETAILS

Do I need a visa or passport? It is highly recommended that you check with your local embassy or your trip destination embassy to determine whether a visa is needed and whether there is a cost associated.

For Distributors in Asia Pacific & Africa: If you need to request a visa letter, please reach out to Lisa.Torres@JeunesseHQ.com

For Distributors in Europe & Middle East, Greater China and Japan: If you need to request a visa letter, please reach out to your Country Manager or General Manager

For Distributors in North America: If you need to request a visa letter, please reach out to Dean.Gilbert@JeunesseHQ.com

For Distributors in Latin America:

If you need to request a visa letter, please reach out to Kathy.Padilla@JeunesseHQ.com

How are flights booked? Once you've submitted your RSVP through the online registration system, you are then responsible for booking your own flights. We recommend booking as early as possible to get the best rates — you'll have more to spend on souvenirs!

How and when will I receive my travel voucher for my flights?

Once you have booked your flight, please upload the receipt in Joffice™ under Members Only/Uploads. Reimbursements can take up to 30 days after the close of the trip and are only issued to Distributors who attended the trip.

How much will I be reimbursed for my flight? We will reimburse you the value of the earned airfare voucher, up to but not exceeding the amount of your purchased airfare receipt. Reimbursements will be issued 30 days after the close of the trip, after you have uploaded the receipt(s) to the "Uploads" section of their Joffice™.

While we know business class can be tempting, should you choose to purchase a ticket priced higher than the value of your voucher, you will be responsible for the difference.

Are airport transfers provided? Ground transportation for trip earners from the airport to the hotel upon arrival at destination and from the hotel to the airport upon departure will be provided when possible, but it is not guaranteed. For more information, trip earners should refer to the FAQ document found in Joffice for the trip associated with their region, or the trip website found in the Events Calendar at JeunesseGlobal.com.

ACCOMMODATIONS

Where will I be staying? Some Lifestyle Rewards 2018 trips have multiple hotels, and some have only one. Stay tuned by checking the website pertaining to your trip and keep an eye on your Jeunesse emails for information about your hotel arrangements. But have no doubt, we'll be sure you're staying in style.

Will there be guides who speak my language? We will provide in-language guides based on country attendance, depending upon the availability of guides. We will also have plenty of Jeunesse staff on hand to help you with your questions.

Are all meals included? Most meals are included — we want you to enjoy the best local cuisine the region has to offer. Your trip itinerary will specify which meals are included during your adventure.

ITINERARY

When will I know what we will be doing during the week?

Make sure to regularly check the website pertaining to your trip for a full itinerary as we finish planning your getaway! Once you arrive at your hotel, you can pick up a printed itinerary and some fun swag for the week from the hospitality desk, where a Jeunesse representative will be present.

Who do I ask if I have questions when I arrive?

Someone assigned to our group will be at the hospitality desk at your hotel to answer your questions.